

## Help With Federal Agencies

Dealing with federal agencies can often be time consuming and frustrating. My staff can assist you in your dealings with federal agencies.

We cannot require an agency to decide a matter in your favor. However, my offices can help you get fair and timely consideration of your problems. We can help in the following areas:

Taxpayers:

[IRS](#)

problems and other federal tax concerns.

- Senior Citizens: [Social Security](#) , disability, SSI, [Medicare](#) , [Medicaid](#) and federal pension problems.
- Employees: Federal worker's compensation, [EEOC](#) , and Americans With Disabilities Act inquiries.
- Students: [Federal Financial Aid information](#) .
- Volunteers: [Peace Corps](#) .
- Veterans: [VA](#) claims and military service problems.
- Immigrants: [Immigration](#) , asylum and citizenship inquiries.
- U.S. Citizens Abroad: Visa, passport and [State Department](#) inquiries.
- [Postal Customers](#) : Mail delivery and service problems.
- Home Buyers: [FHA](#) , [VA](#) and [Rural Economic and Community Development](#) loan application problems.
- Small Businesses: [SBA](#) loan application problems, federal regulation inquiries and 8(a) certification information.
- Consumers: [FTC](#) Credit reporting information and credit fraud inquiries with the Federal Trade Commission

### How Can I be of Service to You?

I want to assist the residents of the 12th Congressional District with problems and concerns you have with the federal government. While my staff is experienced and dedicated to assisting constituents with these issues, we have no authority in the decision making process.

### What I cannot do for you:

My staff is prohibited by state and federal law from providing legal advice to constituents. If you need legal advice, you should consult a lawyer.

### Federal Government

Before I can proceed with efforts to assist, you will need to complete a [Privacy Act Release Form](#) . The Privacy Act of 1974 requires members of Congress and their staffs to have written authorization from individuals before inquiring on their behalf. We also need copies of all other materials related to your case.

After receiving your Privacy Release Form and other information, we will contact you as soon as I receive a response from the federal agency.

For a complete listing of federal government benefits, visit: <http://www.govbenefits.gov/> . For additional information, visit the

### [Library of Congress Federal Government Web Site](#)

#### **Assistance from State or Local Governments**

I have no authority to intercede on your behalf with state or local government agencies. However, the following links to the North Carolina state government may be useful and/or agencies may be helpful in allowing you to access information and services under the jurisdiction of the North Carolina state government.

- [Official Web site for the State of North Carolina](#)
- [North Carolina General Assembly Web site](#)
- [Governor Bev Perdue Web site](#)

The following links to local governments may also be helpful in allowing access to information and services under the jurisdiction of local governments.

#### **County Links**

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##### **Forsyth:**

- [Official Web site of Forsyth County](#)
- [Official Web site of the City of Winston-Salem](#)
- [Official Web site of the Town of Kernersville](#)
- [Official Web site of Village of Clemmons](#)
- [Official Web site of the Town of Lewisville](#)
- [Official Web site of the Village of Tobaccoville](#)
- [Forsyth County Public Library](#)
- [Winston-Salem Chamber of Commerce](#)

##### **Rowan:**

- [Official Web site of Rowan County](#)
- [Official Web site of the City of Salisbury](#)
- [Official Web site of the Town of Spencer](#)
- [Rowan Public Library](#)
- [Rowan County Chamber of Commerce](#)

### **Guilford County:**

- [Greensboro Public Library](#)
- [Official Web site for Guildford County](#)
- [Official Web site for the City of Greensboro](#)
- [Official Web site for Guildford County Schools](#)
- [Official Web site for the City of High Point](#)
- [Official Web site for the Township of Jamestown](#)

### **Cabarrus County:**

- [Cabarrus County](#)
- [Cabarrus County Schools](#)
- [Concord Public Library](#)
- [Cabarrus Regional Chamber of Commerce](#)
- [Cabarrus County Fair - Concord, NC](#)
- [Cabarrus Economic Development](#)
- [City of Concord](#)
- [City of Kannapolis](#)

### **Davidson County:**

- [Davidson County](#)
- [City of Lexington](#)
- [City of Thomasville](#)
- [Davidson County Public Library](#)

### **Mecklenburg County:**

- [City of Charlotte and Mecklenburg County](#)
- [Charlotte/Mecklenburg County Schools](#)
- [Public Library of Charlotte and Mecklenburg County](#)
- [Charlotte Chamber of Commerce](#)
- [Town of Davidson](#)
- [Town of Pineville](#)